

# ULTRAINING

## Contract Withdrawal Form

Fill in and send this form only in case you wish to withdraw from the contract.  
Print the form, sign it and send the scanned copy to the e-mail address below,  
or enclose the hard copy in the shipment of the returned goods.

**Address:**

Ultraining s.r.o.  
Skubínska 13  
974 09 Banská Bystrica  
Slovakia

Mobile: +421 905 779 999

E-mail: [info@ultraining.sk](mailto:info@ultraining.sk)

**This is to notify you that I withdraw from the Purchase contract for this product:**

**Customer:**

Invoice no:

Specification of the goods:

Date goods received:

Name and surname:

Address:

Phone:

E-mail:

Refund of payment to be sent to bank account number:

Reason for the withdrawal (not necessary to fill in):

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

## Guidance on the exercise of the right of withdrawal

### 1. The right of withdrawal

#### 1.1.

You have the right to withdraw from the distance contract closed via order through our online store without giving any reason within 14 days.

#### 1.2.

You have the right to cancel the contract without giving any reason within 14 days from the day following the date on which you or your designated third party (other than the carrier) took over the product.

#### 1.3.

To exercise your right of withdrawal, you must inform about your decision to withdraw the Seller Šport C2 s.r.o., Skubínska 13, 974 09 Banská Bystrica, Slovakia, Identification no: 36031143, in the form of a unilateral legal proceedings (for example, through a letter sent by the provider of postal service or by e-mail). For this purpose you can use the attached template withdrawal form.

#### 1.4.

The period of withdrawal is maintained when you send the notice of exercise of the right of withdrawal before the expiry of the period of withdrawal.

### 2. Consequences of withdrawal

#### 2.1.

After the contract termination we will refund you without delay within 14 days from the day we received your notice of withdrawal, any payments you made in connection with the conclusion of the contract, including shipping costs (except for the additional costs incurred as a result of your chosen method of delivery that is different than the cheapest way of standard delivery offered by us).

For a refund will use the same payment means you used to make the initial transaction, unless you have not expressly specified otherwise. In any case, this will not generate additional costs for you.

The payment will be refunded only after we receive the returned goods.

#### 2.2.

##### a) Receipt of goods

The goods must be sent back to us without undue delay, within 14 days from the day of withdrawal from the contract. The deadline is maintained as long as you send us back the goods within 14 days. The goods to which the withdrawal applies must be sent as a package – as registered mail, but not as cash on delivery.

##### b) The costs of returning the goods

You shall bear the direct costs of returning the goods.

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## **c) Responsibility for the diminished value of the returned goods**

You shall only be liable for diminished value of the goods resulting from the handling goods other than what is necessary to establish the nature, characteristics and functioning of the goods.